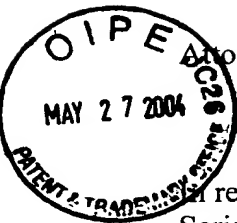


1751  
JGw



Attorney's Docket No. 9407-24

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Re: M. Barturen et al.

Serial No.: 09/943,563

Group Art Unit: 1751

Filed: August 30, 2001

Confirmation No. 2529

For: INTEGRATED SYSTEM AND METHOD FOR THE MANAGEMENT OF A  
COMPLETE END-TO-END SOFTWARE DELIVERY PROCESS

Date: May 25, 2004

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**SUPPLEMENTAL INFORMATION DISCLOSURE  
STATEMENT UNDER 37 C.F.R. § 1.97(b)**

Sir:

Attached is a list of documents on Form PTO-1449, together with a copy of any listed foreign patent document and/or non-patent literature. It is requested that these documents be considered by the Examiner and officially made of record in accordance with the provisions of 37 C.F.R. § 1.56 and Section 609 of the MPEP. No fee is believed due; however, the Commissioner is hereby authorized to charge any deficiency or credit any overpayment to Deposit Account No. 50-0220.

Respectfully submitted,

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I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on May 25, 2004

Michele P. McMahan

|   |   |   |      |   |       |                           |                                  |
|---|---|---|------|---|-------|---------------------------|----------------------------------|
| <b>FORM PTO-1449</b> U.S. Department of Commerce<br>Patent and Trademark Office |   |   |      | Attorney Docket Number:<br>FR920010023US1/9407-24 |       | Serial No.:<br>09/943,563 |                                  |
| LIST OF DOCUMENTS CITED BY APPLICANT<br>(Use several sheets if necessary)       |   |   |      | Applicants: M. Barturen et al.                    |       |                           |                                  |
|   |   |   |      | Filing Date: August 30, 2001                      |       | Group<br>1751             |                                  |
| <b>U. S. PATENT DOCUMENTS</b>   |   |   |      |   |       |                           |                                  |
| Examiner<br>Initial   |   | Document<br>Number  | Date | Name  | Class | Subclass                  | Filing Date<br>if<br>Appropriate |
|   |   |   |      |   |       |                           |                                  |
|   |   |   |      |   |       |                           |                                  |
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|   |   |   |      |   |       |                           |                                  |
|   |   |   |      |   |       |                           |                                  |
| <b>FOREIGN PATENT DOCUMENTS</b>   |   |   |      |   |       |                           |                                  |
|   |   | Document<br>Number  | Date | Country   | Class | Subclass                  | Translation<br>Yes   No          |
|   |   |   |      |   |       |                           |                                  |
|   |   |   |      |   |       |                           |                                  |
|   |   |   |      |   |       |                           |                                  |
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|   |   |   |      |   |       |                           |                                  |
|   |   |   |      |   |       |                           |                                  |
| <b>OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)</b>   |   |   |      |   |       |                           |                                  |
|   | 1 | "The Software Distribution Process," International Technical Support Organization, IBM Corporation,<br>SG24.5504.00, September 1999 |      |   |       |                           |                                  |
|   |   |   |      |   |       |                           |                                  |
|   |   |   |      |   |       |                           |                                  |
|   |   |   |      |   |       |                           |                                  |
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DATE CONSIDERED

Initial if reference considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.